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# Frequently Asked Questions about YAM

Welcome to the frequently asked questions pages of YAM. In the following sections you will find links to often asked questions which the YAM developer team received in the past with answers in trying to solve these questions and give users hints in installing, using and even debugging YAM. Please feel free to bring up more of such questions via our ticket system. We would love to add more of these FAQs here.

(View the FAQ [as one page](#))

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## 1. [General Questions?](#)

1. [Are there any chances to see YAM being ported to other GUI systems ?](#)
2. [Will YAM ever be ported to other non-Amiga platforms like MacOSX. ?](#)
3. [Why does YAM complain about a wrong version of a MUI custom class ?](#)
4. [\(How\) can I access an IMAP mail server from YAM?](#)
5. [Can I use YAM to read newsgroups from the Usenet?](#)
6. [I lost/forgot the passwords of some of my configured users in YAM. ?](#)
7. [I want to migrate to YAM, but I don't want to lose the mails in my ?](#)

## 2. [Installing YAM?](#)

1. [How do I correctly set up several users in YAM?](#)
2. [How can I setup YAM for different e-mail addresses?](#)
3. [YAM 2.5 requires newlib.library v52.20 or newer but I don't seem to ?](#)

## 3. [Using YAM?](#)

### 1. [User Interface](#)

1. [Why does the "Colored text" gadget in the Read configuration looks ?](#)
2. [Menu shortcuts don't work while context sensitive menus are enabled, why?](#)
3. [The gauge in the mail transfer window looks wrong, why?](#)
4. [Why is keyboard selection of multiple mails not working?](#)
5. [I use AmigaOS 3.9 and activated the AISS theme. Unfortunately some of ?](#)
6. [The graphical attachment list is displayed truncated and does not ?](#)
7. [Why is the mail preselection/transfer window sometimes active by ?](#)
8. [The menu of the write window contains strange "ramiga X", "ramiga C" ?](#)
9. [I changed the shortcut definition of TextEditor.mcc to use a ?](#)
10. [The attachment icon sometimes suddenly disappears in main mail ?](#)
11. [When I use the up/down arrows keys, the scrollbar of the main mail ?](#)
12. [Redrawing of the folder listtree is so slow that I can see every ?](#)
13. [Can I permanently save the position and size of a window?](#)
14. [Why are some columns of the mail listview always resizing automatically?](#)
15. [The toolbar buttons and other graphics are displayed in wrong colors. Why?](#)
16. [The toolbar buttons don't fit in the window, the rightmost buttons ?](#)
17. [The layout of the prefs window doesn't adapt properly when reducing ?](#)
18. [Printing doesn't seem to work. What's wrong?](#)
19. [Printing seems to work, but I always get a warning requester right ?](#)
20. [Why is YAM taking braces as in "?http://www.example.com" as part of URLs?](#)
21. [Why does YAM crash or hang when I enter the 'Mixed/Misc' section in ?](#)

- 22. Why there are Enforcer hits when flushing memory after uniconifying ?
  - 23. I cannot change the sender address (From) in the write window since ?
  - 2. Language Support
    - 1. There seems to be no translation available for my language?
  - 3. Reading Mails
    - 1. Why are some mails displayed without any text content which got ?
    - 2. When displaying an email with embedded soft-styles such as ?
    - 3. Doubleclicking an URL doesn't seem to popup my favourite webbrower?
    - 4. YAM shows the default icon for attachments rather than the one I ?
    - 5. Why do certain mails I receive show up with lines quoted like ">From " ?
  - 4. Replying/Forwarding Mails
    - 1. I can't put my initials into or change the quoting string used on ?
    - 2. When replying to a mail, a wrong To: address is put in the write ?
    - 3. What's the purpose of the 'Bounce' option in YAM and can I use it to ?
    - 4. Why are are mails duplicated in the Outgoing folder when editing them ?
  - 5. Composing Mails
    - 1. Is it possible to send an email to a group of recipients in one go?
    - 2. When writing an email I get an error message like "+++ Host ?
    - 3. Why isn't YAM able to mark whole sentences as bold/italic/underline ?
    - 4. Why is the TAB key not advancing to the internal text editor gadget ?
    - 5. Why doesn't YAM let me choose an address from the popup list when ?
    - 6. My system hangs when deleting a block of text in the editor while ?
  - 6. Filtering Mails
    - 1. If I search for "[SPAM]" in a filter, mails not containing this string ?
    - 2. How to train YAM's SPAM filter properly?
  - 7. Network Setup
    - 1. How to properly set up SMTP-AUTH authentication?
    - 2. When sending mail via smtp.gmail.com, YAM returns an error upon ?
    - 3. When I use Genesis, Yam always uses the Genesis user to choose the ?
    - 4. I am not able to abort a POP3 transfer and the whole application seems ?
    - 5. I have automatic mail download/send on startup enabled, but YAM 2.6 ?
  - 4. ARexx Scripting?
    - 1. The "WRITEEDITOR TEXT" arexx command doesn't seem to work?
    - 2. The GotoURL.yam Arexx script doesn't seem to work and popup my ?
    - 3. Why can't I send newline characters (0x0a) via the WRITEEDITOR Arexx ?
  - 5. Debugging?
    - 1. Basics about YAM's debugging facilities
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