

Wikiprint Book

Title: TicketGuidelines/ModifyTicketSummary

Subject: YAM - Yet Another Mailer - TicketGuidelines/ModifyTicketSummary

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Short guidelines for modifying a ticket:

- Don't change a ticket field without leaving a comment.
- Don't close or reopen a ticket without a reason.

For more information see the full version of the [ticket guidelines](#).