Wikiprint Book

Title: TicketGuidelines/NewTicketSummary

Subject: YAM - Yet Another Mailer - TicketGuidelines/NewTicketSummary

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Short guidelines for new tickets:

- no support questions here
- check whether the issue has already reported
- provide an email address (will not be publicly visible) or register an account
- *mandatory ticket fields:* summary, description, type, version, component, severity
- *maybe ticket fields:* complexity, is blocking, depends on
- *don't touch ticket fields:* assign to, priority, milestone, keywords

For more information see the full version of the ticket guidelines.