

Wikiprint Book

Title: TicketGuidelines/NewTicketSummary

Subject: YAM - Yet Another Mailer - TicketGuidelines/NewTicketSummary

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Short guidelines for new tickets:

- no support questions here
- check whether the issue has **already been reported**. Use the [ticket search](#) for that
- check our [?online forum](#) and the [?FAQ site](#) for a possible solution to your problem
- no *vague* or one-line reports please! We need detailed reports that are **reproducible**.
- include a **step-by-step explanation** on how to reproduce your problem
- provide detailed information about your YAM version (e.g. 2.5-dev-20041111)
- **provide information** on your system (e.g. m68k/powerpc, which AmigaOS version)
- provide an email address (will not be publicly visible) or [register](#) an account
- **mandatory [ticket fields](#)**: summary, description, type, version, component, severity

For more information see the full version of the [ticket guidelines](#).